

EAST Search History

EAST Search History (Prior Art)

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|---------|---|-----------------|------------------|---------|------------------|
| L1 | 252 | (agent) near6 ((voice or audio or call) and ((e-mail or (mail) or web)) and (chat\$)) | US-PGPUB; USPAT | OR | ON | 2009/09/11 13:25 |
| L2 | 2297458 | table or chart | US-PGPUB; USPAT | OR | ON | 2009/09/11 13:25 |
| L3 | 183 | 1 and 2 | US-PGPUB; USPAT | OR | ON | 2009/09/11 13:26 |
| L4 | 2667 | (agent) near6 ("one" or single) near6 (voice or audio or call)) | US-PGPUB; USPAT | OR | ON | 2009/09/11 13:27 |
| L5 | 1218 | (agent) near6 ((multiple or plurality) near6 (e-mail or (mail) or web) or (chat\$)) | US-PGPUB; USPAT | OR | ON | 2009/09/11 13:28 |
| L6 | 219 | 4 and 5 | US-PGPUB; USPAT | OR | ON | 2009/09/11 13:28 |
| L7 | 113 | 6 and 1 | US-PGPUB; USPAT | OR | ON | 2009/09/11 13:28 |
| L8 | 0 | (agent) near6 (((simultaneously near5 handle)) near6 ((voice or audio or call) and ((e-mail or (mail) or web)) and (chat\$))) | US-PGPUB; USPAT | OR | ON | 2009/09/11 13:43 |
| L9 | 0 | (agent) near9 (((simultaneously near5 handle)) near6 ((voice or audio or call) and ((e-mail or (mail) or web)) and (chat\$))) | US-PGPUB; USPAT | OR | ON | 2009/09/11 13:43 |
| L10 | 0 | (agent) near9 (((simultaneously near5 handle) near6 ((plura\$ or multip\$) near5 (media near2 type))) | US-PGPUB; USPAT | OR | ON | 2009/09/11 13:44 |

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|-----|----|---|------------------------|----|----|---------------------|
| L11 | 0 | (agent) same ((simultaneously near5 handle) near6 ((plura\$ or multip\$) near5 (media near2 type))) | US- PGPUB; USPAT | OR | ON | 2009/09/11 13:45 |
| L12 | 3 | (agent) same ((simultaneously) near6 ((plura\$ or multip\$) near5 (media near2 type))) | US- PGPUB; USPAT | OR | ON | 2009/09/11 13:46 |
| L13 | 3 | (agent) same ((simultaneously) near6 ((plura\$ or multip\$ or diffrent) near5 (media near2 type))) | US- PGPUB; USPAT | OR | ON | 2009/09/11 13:46 |
| L14 | 0 | 13 not 12 | US- PGPUB; USPAT | OR | ON | 2009/09/11 13:47 |
| L15 | 0 | ((agent) near6 ((voice or audio or call) and ((e- mail or (mail) or web)) and (chat\$))) near8 simultaneously | US- PGPUB; USPAT | OR | ON | 2009/09/11 13:48 |
| L16 | 0 | ((agent) near6 ((voice or audio or call) and ((e- mail or (mail) or web)) and (chat\$))) near9 ("same" near3 time) | US- PGPUB; USPAT | OR | ON | 2009/09/11 13:49 |
| L17 | 13 | (agent) near8 ((handl\$ or answer\$) near6 ((different or multiple or plurality or plural) near6 (media near2 type))) | US- PGPUB; USPAT | OR | ON | 2009/09/11 13:51 |

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